

speedikon FM AG Strengthens Personal Customer Dialogue with Regional User Groups

speedikon FM AG remains committed to meeting customers in person, bringing its regional User Groups directly to them. The events provided an opportunity to share experiences and discuss current topics in Corporate Real Estate Management, energy management and artificial intelligence, as well as new software developments and practical applications of innovative technologies.



Impressions from the three regional speedikon User Groups in Düsseldorf, Berlin and Bensheim, featuring Key Account Managers Elmar Manz (top right) and Emanuele Simbola (bottom right). Copyright: speedikon FM AG

Bensheim, Germany, 15 October 2026 – Over the course of two weeks, software company speedikon FM AG hosted three exclusive User Group meetings in Düsseldorf, Berlin and Bensheim. By holding the events in different regions, the company made it easier for customers to attend and engage in face-to-face discussions without having to travel long distances. Participants from different industries came together to share experiences, discuss current requirements and learn about the latest developments in speedikon's software solutions.

Representatives from sectors including automotive, higher education, public infrastructure and financial services took part in the meetings. The confidential setting encouraged open conversations about everyday challenges in Facility Management (FM) and Corporate Real

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Estate Management (CREM), while giving participants the opportunity to raise questions directly with speedikon experts.

Data in Spatial and Temporal Context

One of the topics presented was [speedikon VIP](#) (Visual Intelligence Platform), which connects information from different sources and makes it accessible within a shared spatial and temporal context. The platform links existing specialist applications and combines data from BIM models, CAD drawings, point clouds, GIS data, photographs, documents and other sources. This allows users to view relevant information in relation to buildings, facilities and technical assets, including how their condition or associated data changes over time.

More Efficient Workflows with New Standard Modules

Another focus was the introduction of new [standard modules](#) for the CAFM platform *speedikon*® C. These preconfigured applications provide predefined workflows, user roles and reporting functions for common operational processes. They can be introduced with less configuration effort than individually developed solutions, while offering the flexibility to accommodate additional requirements.

The new Maintenance Management module brings together maintenance, inspections, site visits and defect management in a shared task list. Users can register technical assets, define recurring activities and generate the corresponding tasks automatically or manually. These can then be assigned to service providers, with progress and feedback tracked through to completion, including the resolution of defects reported through the Helpdesk. Integrated VDMA task catalogues, depending on the module configuration, provide additional support for technical maintenance processes.

Fleet Management is another available standard module, supporting the administration and reservation of company vehicles. With the latest version of *speedikon*® C, vehicles can also be booked directly from mobile devices. Further developments are already underway, including a new standard module for Work Order Management.

New Ways to Visualise Data

The meetings also covered additional developments in *speedikon*® C, including the use of geometry in Cockpits. By combining graphical representations of buildings and spaces with relevant operational information, users can view and evaluate data in its spatial context.

How AI Can Support Maintenance Processes

Artificial intelligence (AI) was another important subject, particularly in connection with maintenance. Discussions focused on practical applications such as searching technical documentation, extracting information from inspection reports and equipment labels, and classifying fault reports and defects. For example, AI-assisted document processing can help identify relevant information in an inspection report and support its assignment to the

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corresponding technical asset. This can reduce manual effort when reviewing documentation and preparing follow-up activities. The discussions also addressed the importance of structured, reliable data, as the effectiveness of such applications depends on the quality of the underlying information and its relationships to assets and processes.

Data Security and Digital Sovereignty

Alongside these functional developments, data security and digital sovereignty played an important role in the discussions. Increasing regulatory requirements and internal IT security policies are placing greater emphasis on how organisations store, manage and protect their operational information.

“For many organisations, it is important to decide for themselves where their data is stored and how their IT infrastructure is managed. With the C-Platform, customers can choose between on-premises and private cloud deployment. This allows them to retain control over their data and security policies without becoming dependent on a single hyperscale cloud provider,” explains Marcel Richter, Key Account Manager at speedikon FM AG.

The platform's architecture also includes identity and access management, multi-tenant capabilities and regular security and penetration testing.

Personal Exchange Drives Further Development

Beyond the technical presentations, the User Groups offered an opportunity for customers from different industries to discuss their experiences and approaches to common operational challenges.

“What I found particularly interesting was how differently companies approach similar tasks. Whether it is organising maintenance activities, introducing standardised workflows or preparing existing data for new applications, the discussions showed how much organisations can learn from one another. For us, these insights are also valuable because they help us understand which requirements matter most in day-to-day operations,” says Emanuele Simbola, Key Account Manager at speedikon FM AG.

For speedikon FM AG, the regional User Groups remain an important part of maintaining long-term customer relationships. The insights gained from these discussions also help shape future software developments, ensuring that customer feedback continues to play a role in how the company's solutions evolve.

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About speedikon FM

speedikon FM is a pioneering German software company that specializes in the digitalization of technical and commercial processes within buildings, data centers, and industrial plants. Since 1997, our company has been providing not just products, solutions, and technologies, but also a comprehensive range of services that empower our customers to optimize their asset-related business operations. Our team at speedikon FM possesses extensive expertise in handling vast amounts of data, complex databases, and seamless integration with existing software and hardware solutions. For additional information, please visit our website at www.speedikonfm.com.

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